



**APPROVED SERVICE CENTRE**

**Velotech Cycling Ltd Campagnolo Warranty Claims Form**

**Claims Procedure**

**Wholesalers, OEMs and others dealing direct with Campagnolo**

- 🚲 Items returned for warranty must be accompanied by a copy of this form, correctly completed.
- 🚲 Where you are sending an item back to us that has not already been resold, warranty claims must be submitted with a copy of an invoice from Campagnolo showing the items concerned.
- 🚲 Where you are acting on behalf of a retailer (see below) the items should have come to you with a copy of your sales invoice to the retailer. If this is missing without prior agreement by yourselves to supply a copy, then we would urge you to reject the claim until such time as the documentation is supplied to you.
- 🚲 Warranty can only be considered if the items concerned are returned to Velotech Cycling Ltd for examination, as per the terms of Campagnolo's warranty.

**Retailers**

- 🚲 Items should be returned in the first instance with a copy of this form, correctly completed, to the supplying wholesaler.
- 🚲 Items will only be accepted by the wholesaler with a copy of their supply invoice to you, unless by prior agreement with the wholesaler.
- 🚲 Warranty can only be considered if the items concerned are returned to Velotech Cycling Ltd for examination, as per the terms of Campagnolo's warranty.

**Members of the Public**

- 🚲 In the event of a warranty claim, you should return the item concerned to the retailer from whom you purchased the goods. You must also supply a proof of purchase for the item. *The retailer will not be able to process any claims that are not supported by a proof of purchase.*
- 🚲 Warranty can only be considered if the items concerned are returned to Velotech Cycling Ltd for examination, as per the terms of Campagnolo's warranty.
- 🚲 Velotech Cycling would urge you to check carefully the terms and conditions of Campagnolo's Limited Warranty before submitting a claim to the retailer. If you are in any doubt, please contact Velotech Cycling for further information.

**PLEASE NOTE:** We cannot consider claims for warranty where the above conditions are not met. These conditions are not set by VeloTech Cycling Ltd, but by Campagnolo SRL, and as such, we cannot modify them.

<b>Your name</b> (or business name & contact person)	
<b>Your address</b>	
<b>Contact telephone number</b>	
<b>email address</b>	
<b>Item returned</b> (Please describe as fully as possible, including any additional parts supplied, i.e. inner cables with an ErgoPower lever, lever clips, etc.)	
<b>Exact nature of fault</b>	
<b>Date of Purchase</b>	